

State of Vermont  
Department of Taxes

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Agency of Administration

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Dear Town Clerks and Librarians:

At the Tax Department we do our best to distribute clear and timely guidance to Vermont taxpayers, but we know Vermonters also bring their questions to other trusted sources like their clerk's office or library. Thank you for your help in sharing Vermont tax information and resources in your community.

The 2025 tax season will begin on January 27 at both the federal and state levels, so you may have already seen an increase in questions on topics related to personal income tax. To assist you, your residents, and patrons, please find enclosed the following materials:

- **Tax Year 2024 Income Tax Return Booklets (2)**, also available online at [tax.vermont.gov/forms-and-publications](http://tax.vermont.gov/forms-and-publications)
- **Flyers for the 2025 Tax Season (3)**, which may be used as handouts or posters, or both, and are available at [tax.vermont.gov/fact-sheets](http://tax.vermont.gov/fact-sheets)
  - Free Tax Help for Vermonters: [tax.vermont.gov/fl-1166](http://tax.vermont.gov/fl-1166)
  - Free File 2025: [tax.vermont.gov/fl-1167](http://tax.vermont.gov/fl-1167)
  - Tax Credits for Vermonters: [tax.vermont.gov/fl-1321](http://tax.vermont.gov/fl-1321)

### Online Resources for Community Organizations

New this year, we have compiled a set of resources - videos, publications, template newsletter articles, and more – that community organizations can use in their own communications. It's available on our website at [tax.vermont.gov/resources-for-community-orgs](http://tax.vermont.gov/resources-for-community-orgs). If you have any questions or if there are additional resources that would be helpful to you, please reach out to us at [tax.comms@vermont.gov](mailto:tax.comms@vermont.gov).

### Free Tax Preparation Help is Available for Vermonters

Eligible Vermonters can use free tax preparation services, many of them offered regionally and in-person, listed at [tax.vermont.gov/free-tax-prep](http://tax.vermont.gov/free-tax-prep).

### Approximately 70% of Vermonters are Eligible for Free File

Free File, a partnership between the IRS and tax preparation software companies, allows all eligible Vermont taxpayers — individuals, families,



and active military with an adjusted gross income of \$84,000 or less for Tax Year 2024 — to use commercial tax preparation software products for free. Learn more at [tax.vermont.gov/free-file](https://tax.vermont.gov/free-file).

### **Valuable Tax Credits are Available, but Vermonters Must File to Claim Them**

Vermonters who typically do not file may benefit from the Vermont Child Tax Credit, expanded Earned Income Tax Credit (EITC), and Child and Dependent Care Credit but they must file to receive them. Taxpayers can learn more by visiting [tax.vermont.gov/tax-credits](https://tax.vermont.gov/tax-credits).

### **We Encourage Vermonters to File Online, but Paper Booklets are Available**

We encourage taxpayers to file online - they will get their refund faster! - but we know some taxpayers prefer paper forms. Vermonters who filed by paper last year will automatically receive paper forms by mail to file this year. Vermont tax booklets like the one enclosed with this letter and other tax forms are available by request by calling 802-828-2515 or at <https://tax.vermont.gov/tax/form-request>.

### **Other State Tax Forms Available to File Online on myVTax**

We want to remind taxpayers that they may file the following forms online for free at the Vermont Department of Taxes taxpayer web portal, [myVTax.vermont.gov](https://myVTax.vermont.gov):

- Homestead Declaration
- Property Tax Credit Claim
- Renter Credit Claim
- Landlord Certificate (filed by landlords)

MyVTax is also where taxpayers will find the “Check the status of your return or refund” service. They should be sure to note the exact amount of their expected refund to check the status of your return.

Thank you again for helping to distribute Vermont tax information to your community. As always, if a resident or patron has a question about their state taxes, they can reach our Taxpayer Services Division at 802-828-2865, or Toll Free at 866-828-2865. Mon, Tue, Thu, Fri, 7:45 a.m. - 4:30 p.m. They can also email [tax.individualincome@vermont.gov](mailto:tax.individualincome@vermont.gov) at any time.

Sincerely,

The Vermont Department of Taxes  
Enclosures (5)



# FREE TAX HELP FOR VERMONTERS

## FREE E-FILE WITH FREE FILE OR MYFREETAXES PARTNERSHIP

Two out of three Vermont taxpayers qualify to use Free File to file their federal and state tax returns for free. Free File is offered in partnership with commercial online filing software companies, the IRS, and the Vermont Department of Taxes. You may not know whether you qualify for one or more Free File services. Find out today at [tax.vermont.gov/free-file](http://tax.vermont.gov/free-file).

The MyFreeTaxes partnership provides free federal and Vermont e-filing for qualified individuals. Are you eligible? Go to MyFreeTaxes at [myfreetaxes.com](http://myfreetaxes.com) to learn more.

## VOLUNTEER INCOME TAX ASSISTANCE (VITA) AND TAX COUNSELING FOR THE ELDERLY (TCE) PROGRAMS

VITA and TCE offer free tax help to people who need assistance preparing their own tax returns. If you have limited income, a disability, or English as a second language, you may qualify for VITA services.

If you are aged 60 or older, the TCE program specializes in questions about pensions and retirement-related issues unique to seniors. Learn more about the VITA or TCE programs at [www.irs.gov/vita](http://www.irs.gov/vita). Find a location near you at [www.irs.treasury.gov/freetaxprep](http://www.irs.treasury.gov/freetaxprep).

## AARP FOUNDATION TAX-AIDE PROGRAM

AARP provides tax preparation help to people who are over 50 and have low-to-moderate income. Learn more about the Tax-Aide Program and find a Tax-Aide location near you at [www.aarp.org/money/taxes/aarp\\_taxaide](http://www.aarp.org/money/taxes/aarp_taxaide). (Available in English and Spanish.)





# Tax Credits for Vermonters



These tax credits may provide you with a refund or reduce the amount of taxes you owe.

**Even Vermonters who are not required to file a tax return may be eligible. If your income is below the filing requirement, consider filing to get these credits.**

## Vermont Child Tax Credit

The Vermont Child Tax Credit offers filers with children aged five or younger a \$1,000 per child refundable tax credit. Filers with incomes less than \$125,000 are eligible for the full credit, and filers with incomes up to \$175,000 are eligible for a partial credit.

## Vermont Child and Dependent Care Credit

The Vermont Child and Dependent Care Credit is 72 percent of the federal credit and is fully refundable for all qualifying Vermont filers.

## Earned Income Tax Credit (EITC)

The Vermont Earned Income Tax Credit is 38 percent of the federal credit and is fully refundable for all qualifying Vermont filers.

## Expanding Eligibility for Vermonters

Vermont's Earned Income Tax Credit and Child Tax Credit are now available to all qualifying Vermont residents regardless of whether they, their spouse, or their qualified dependents have a Social Security number (SSN) or an Individual Taxpayer Identification Number (ITIN). Visit [tax.vermont.gov](http://tax.vermont.gov) to learn more about the details and eligibility requirements of these credits, or contact [tax.individualincome@vermont.gov](mailto:tax.individualincome@vermont.gov).

**Disclaimer:** The information provided here is intended to be an overview only. Vermont tax statutes, regulations, Vermont Department of Taxes rulings, or court decisions supersede information presented here.  
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# DO YOU QUALIFY FOR *freefile*

Two out of three Vermont taxpayers qualify for Free File. How about you?

**If you qualify for Free File options to electronically file your federal individual income tax return with the IRS, you may also be eligible to file your Vermont return electronically *for free*.**

## FREE FILE YOUR

- Income Tax
- Homestead Declaration,
- Property Tax Credit, or
- Renter Credit

Go to [tax.vermont.gov/free-file](http://tax.vermont.gov/free-file) to find out if you qualify.

## FREE FILE TIPS

- Most tax software vendors have two websites, one for the general public, where you may be charged a fee, and the other for those eligible for Free File.
- To use Free File for your Vermont return, file **both** your federal and Vermont returns through one of the participating providers on our Free File page at [tax.vermont.gov/free-file](http://tax.vermont.gov/free-file).

## FREE TAX PREPARATION ASSISTANCE

Free tax help to people who need assistance in preparing their tax returns. You may also be eligible for free tax help through the IRS, AARP, or MyFreeTaxes at [myfreetaxes.com](http://myfreetaxes.com).

Learn about Free tax preparation assistance options at [tax.vermont.gov/individuals/free-tax-preparation-assistance](http://tax.vermont.gov/individuals/free-tax-preparation-assistance).

If you have questions, please email [tax.individualincome@vermont.gov](mailto:tax.individualincome@vermont.gov) or call 802-828-2865. For more information please visit [tax.vermont.gov](http://tax.vermont.gov).  
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